



Letterkenny Golf Club

The '*Competition Purse*' System

The club has been using the Club Systems *ClubV1* software for many years now and it has proved to be very successful. Following a decision by the Men's & Ladies Club committees and subsequently endorsed by the committee of management, it has been decided to implement an additional part of the *ClubV1* software. This is called the '*Competition Purse*'.

While all of this is very straightforward in terms of operation undoubtedly there may be some teething troubles, as was the case when the online booking system went live many years ago. Hopefully most have been anticipated and others will be addressed quickly should they arise. Please be sure to read the entire document and FAQ's in order to gain an understanding of the system. If you still have queries please email compslkqc@gmail.com. Please allow at least 48 hours for a reply.

Key Features

- The *Competition Purse* is a new and more efficient way to pay competition entry fees.
- The system operates by debiting the competition fee from the members '*Competition Purse*' at the time of sign-in to the competition.
- Members will also be asked if they wish to optionally enter the 2's competition which will additionally debit 2's entry fee from the members '*Competition Purse*'.
- Members can topup between €10 and €100 at one time.
- Members can update their '*Competition Purse*' Accounts online using the ClubV1 App.
- When in use, the '*Competition Purse*' will be the **only payment method** accepted for that particular competition.
- It will be the responsibility of each member to ensure that there are sufficient funds in their account to avoid being unable to enter into a competition.
- See our recommendations and FAQ for more information below.

Next Steps / Recommendations

1. Download the '**ClubV1 Members Hub**' App from the Apple / Google store. Please refer to "How To Guide" on topping up at the end of this document.
2. Make an initial top-up to your account with an initial amount. We recommend a starting balance of €30.
 - The purse system is now available to members to top up their accounts. If you do not have access to a credit / debit card we suggest you use your playing partner or family members credit / debit card to top-up your account. Credit / Debit card details are not stored on your device, so there is no risk in a card being re-used.
3. Competitions at the club will start using the '*Competition Purse*' from **March 1st 2021** onwards (after lockdown). To avoid any unforeseen last minute technical issues, we recommend signing into your first competition from home prior to the competition.

Sunday 28th February 2021 @ 8pm

As an incentive we will have a draw for a FREE €50 top-up.

To qualify for entry any member will need to have a minimum balance of €30.

Advantages

- Protects staff and members from COVID.
- It saves time at competition check in. As members, we will no longer need to have cash in hand to play a competition.
- It's easy to use, convenient and secure.
- The shop can be closed and members can still sign into competitions allowing for more flexibility for entering competitions.
- Members will be able to optionally sign into 2's competitions.
- There will be reduced cash reconciliations and cash handling for the competitions team.
- A full account history for members to check their balances and transaction history is available.

ClubV1 System specific features

- A members '*Competition Purse*' **must be in credit** to allow sign-in to a competition where the '*Competition Purse*' is in use.
- Multiple competition payment methods for a competition are not permitted. Cash, Card or Tap cannot be used instead of the '*Competition Purse*'.
- It will be the responsibility of each member to ensure that there are sufficient funds in their account to avoid being unable to enter into a competition. You can check your balance easily on the App, plus the PSI System will inform you if your balance is low.
- You cannot use your '*Purse*' to enter a competition on behalf of another member.

NOTE: The *BRS* and *ClubV1* are totally separate systems.

BRS: Used to book time slots for members. Used to book and pay for competition entries for visitors.

ClubV1: Used for membership admin, competition sign-in, payment and results. Used by members only.

Frequently Asked Questions

Q. 1. What is the timeframe for the '*Competition Purse*' at Letterkenny Golf Club?

A. 1. The Club is introducing the '*Competition Purse*' system for all club competitions (including members competitions, open competitions, classics, etc) from **March 1st 2021** onwards (after lockdown). Members will be able to access their '*Competition Purse*' to open their accounts from today. The suggested minimum amount to open the account is €30.

Q. 2. I only play casual golf outside of competition times. How will the '*Competition Purse*' affect me?

A. 2. The '*Competition Purse*' will not affect you in any way. You will be able to book your casual golf on-line as normal using BRS.

Q. 3. Can I top up my account balance using my debit card or credit cards?

A. 3. Yes, Debit and Credit cards that use the Visa or Mastercard engines are supported by the new system.

Q. 4. How do I top up my '*Competition Purse*'?

A. 4. Topping up your '*Competition Purse*' can be done by accessing the ClubV1 Members Hub. There are 2 ways to access this;

- Using the 'ClubV1 Members Hub' mobile app (available from Apple iStore or Google Play Store).

- Using the <https://letterkenny.hub.clubv1.com> web page

Login to these using the same details you use for the 'Howdidido mobile app'. Once logged in, click on 'Competition Balance' in the bottom right of the dashboard, and then click on the 'Top Up' button. Then select the amount you wish to top up and follow the instructions to enter your credit card details. Your '*Competition Purse*' will be updated immediately. See screen views at end of document for more details.

Q. 5. Other than on-line is there a way for me to top up my '*Competition Purse*' account?

A. 5. It is hoped that all members will top up their competition '*Competition Purse*' using a credit/debit card. Should a member be unable to top up using a credit/debit card then the following is suggested;

- Pass the cash to a fellow member/playing partner that has access to a credit/debit card and have them top up their account for them.
- If all else fails, place the cash (suggested minimum amount is €30) in a competition envelope **clearly marking their name, GUI number, date, and intended use** (i.e. "*Competition Purse*' top-up") on the envelope and return it to the competition's box in the men's/ladies locker room. This must be done by **Monday evening in advance of the week/weekend's competition's** to allow the competition's team time to process the top-up. **Members should be aware that the shop operator will be unable to process a cash top up on the day of a competition.**

Q. 6. How much can I top up each time?

A. 6. You will be able to top up between €10 and €100 on-line.

Q. 7. Can I use GUI vouchers to top up my account balance?

A. 7. No. For administrative reasons it is not possible to use GUI vouchers to top up your account.

Q. 8. How do I know how much credit I have in my '*Competition Purse*' account?

A. 8. When you log into the 'ClubV1 Members Hub' you will see your 'Competition Balance' balance at the bottom right of the dashboard screen. If you click on 'Competition Balance' you can also view a history of all your transactions.

Q. 9. How will I pay my competition entry fee?

A. 9. You enter the competition in the normal way (i.e. via computer in shop, PSI terminal, or via the howdidido mobile app). At time of sign-in, the software will inform you of the competition entry fee and ask whether you wish to proceed. If you elect to proceed, then the competition fee will be debited from your '*Competition Purse*', assuming you have sufficient funds.

Q. 10. Will I be able to sign myself into a club competition if I do not have credit in my '*Competition Purse*'?

A. 10. No. The ClubV1 software will automatically reject your sign in if you try to sign in into a club competition when you have insufficient funds to cover the entry fee. You can top-up as described above and top-up is instant. When you have topped up, you can then sign in to the competition.

Q. 11. Will I be warned when my '*Competition Purse*' is running low?

A. 11. Yes. At competition sign-in time you will receive a warning if the balance in your '*Competition Purse*' is going to drop below a certain amount (€10 in this case).

Q. 12. I am afraid I will turn up at the club to play in a competition only to find I don't have enough funds in my '*Competition Purse*', and will be unable to top up due to bad mobile phone signal coverage at the club?

A. 12. Members are encouraged to sign-in to club competitions using the howdidido mobile phone app some time in advance before leaving the house for the club. By doing this, a member will know if they have insufficient funds, and will have time to rectify the matter, and then sign in to the competition using the app. Additionally, the club will purchase some equipment to extend the WIFI coverage around the shop and locker rooms.

Q. 13. Will I be able to sign my playing partners into a competition if they do not have sufficient funds in their '*Competition Purse*' accounts?

A. 13. No. Competitions will be set up to charge the members that are playing so each individual must have sufficient funds to cover the entry fee otherwise the sign in will be rejected for the partner that does not have sufficient funds in their account.

Q. 14. If a competition is cancelled do I get my money back?

A. 14. If a competition is cancelled refunds will be applied to the members '*Competition Purse*'.

Q. 15. What is the position of the '*Competition Purse*' monies for a member?

A. 15. Upon '*Competition Purse*' top up, the top up amount will be lodged to the golf club bank account. At the end of a competition day all the entry competition fees from that day are totalled and that amount is marked for transfer to the relevant men's/ladies competition's accounts, which will take place as soon as practicable. Refunds of outstanding competition '*Competition Purse*' balances will be applied from the golf club account, should a member request it.

Q. 16. How do I enter the "Two's"?

A. 16. At the time of competition sign in, the software will ask members if they wish to optionally enter the 2's competition. If they elect to do so, their competition's '*Competition Purse*' will also be debited by the 2's entry fee.

Q. 17. I am having technical issues with this. Where can I get help?

A. 17. For a limited time the shop will have an extra person to aid people with the implementation of the new system.

Q. 18. What should I do now?

A. 18. If you have not already done so, download the 'ClubV1 members Hub app' to your phone/computer/mobile device and log in to familiarise yourself with it.

How to Top Up your 'Competition Purse' On-Line

1. Logon to 'ClubV1 Members Hub'. 'ClubV1 Members Hub' uses the same credentials as the 'howdidido' mobile app. You should have your credit/debit card to hand as you will need it. Once logged in you will see something similar to the following screen.

The screenshot displays the ClubV1 Members Hub interface. At the top, there is a 'Today's Golf' section with a 'LIVE View Competitions In Progress' button. Below that is 'Course Status' showing 'OPEN With the following restrictions: Fairway Mats' and 'Updated: 6 days ago'. The 'Latest News' section contains the message 'No news published by your club.' The 'Latest Competition' section features a competition titled 'The [redacted] Open' with tabs for 'Qualifying', 'Mens', and 'Stableford', dated '27 Sep 2020', and a 'Div 1' filter. A table of results is partially visible with redacted names and scores. Below this are 'Your Next 10 Bookings' (no bookings at the moment) and 'Next 5 Bookable Competitions' (no competitions available). The 'Your Golf' section includes buttons for 'Handicap Index 9.8', 'Handicap List', 'Handicap Certificate', and 'View Statistics'. The 'Your Account' section shows 'Membership €0.00' and 'Competition Balance €10.00', with the latter highlighted by a red circle. At the bottom, it states 'Balances last refreshed on 14/12/2020 at 10:11'.

- Click on the “Competition Balance” button in the right hand bottom corner. You will be presented with the following screen.

Competition Balance				
Date	Description	Type	Amount	Balance
26 Nov 20	Top Up	Top Up	10.00	10.00
08 Sep 20	Correction	Correction	-10.00	0.00
04 Sep 20	Men's Comp - Test 1 - 2's entry Refund	Refund	2.00	10.00
04 Sep 20	Men's Comp - Test 1 - Member fee Refund	Refund	7.00	8.00
04 Sep 20	Men's Comp - Test 1 - 2's entry	Charge	-2.00	1.00
04 Sep 20	Men's Comp - Test 1 - Member fee	Charge	-7.00	3.00

- Select ‘Top-up’ and you will then be presented with the following screen.

The screenshot shows the HowDoiPay interface for Letterkenny Golf Club. At the top, there is a logo for HowDoiPay and links for 'About' and 'FAQ'. The main heading is 'LETTERKENNY GOLF CLUB' with a sub-heading 'Welcome Mr PJ Nee'. Below this, a message states: 'The value you choose here will be added to the competition balance at your club'. A prompt asks the user to 'Please choose an amount or enter a different amount by selecting 'Other' (please note the minimum is €10)'. There are four buttons for amount selection: '€10', '€20', '€50', and 'Other'. Below the amount selection is a 'Payment Methods' dropdown menu with 'Payment Method' selected. A large orange button says 'Please Select A Card Type'. Below this button are logos for Mastercard and VISA, with the text 'payments powered by WorldPay'. At the bottom, there are links for 'Privacy', 'Terms & Conditions', and 'Contact HowDoiPay', and a copyright notice: '© 2020 - Club Systems International'.

- Select the amount you wish to top up, select your ‘Payment Method’, and then click the ‘Pay’ button.

5. The system will now take you to a secure payments window. Provide your details as requested and click on “Make Payment” to make the payment.


WorldPay

[Help](#) [FAQs](#) [Security](#)

Secure Payment Page

Letterkenny Golf and Social Club
Payment method **Visa**
Amount **EUR20.00**

Verified by **VISA**



Card details

** Indicates a required field*

* Card number

Security Code

* Expiry date

* Cardholder's name

Cardholder details

** Indicates a required field*

* Address 1

Address 2

Address 3

* Town/City

Region

Postcode/ZIP code

* Country

Telephone

Fax

* Email address

Cardholder validation

Please complete this challenge to prove you are a real person:

I'm not a robot


reCAPTCHA
Privacy - Terms

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6. If you have entered the correct details, you will get confirmation of a successful top up. You will also receive an email confirming your payment.